

Business Administration

Course Number: **BUAD 382**

Course Title: **OPERATIONS MANAGEMENT**

Credits: 3

Calendar Description: Providing goods or services requires considerable management effort in selecting appropriate processes, determining inventory needs and procedures, sizing productive capacity, determining workforce levels, and assuring quality in the end product or service. This course investigates the decisions required by management and the quantitative and qualitative techniques applicable to the decision process. Emphasis is on forecasting,

Professors

| Name | Phone number | Office | Email |
|------------------|---------------------------------|-------------------------------|--|
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Course Schedule

| Date | | Topic | Textbook |
|----------|----|---|-----------------------|
| Week of: | | Tue. Jan 3 Classes begin Family Day Feb 13, & Feb 14 to 17 Reading Break – no classes Good Fri. Apr 14 & Easter Mon. Apr 17 – no classes Mon. Apr 10 Last day of regularly scheduled classes Wed., Apr. 12 to Wed., Apr. 26 Final exam period* *Fri., Apr. 14 to Mon., Apr. 17 Easter - No exams | |
| Jan | 3 | Creating Customer Value Through Operations Supply Chain Management | Ch 1, Ch 2 |
| | 9 | Process Configuration | Ch 4 |
| | 16 | Capacity & Waiting Lines | Ch 5 Supplement 5S |
| | 23 | Inventory Management | Ch 6 |
| | 30 | Quality and Process Improvement | Ch 7 |
| Feb | 6 | Lean Systems | |

